

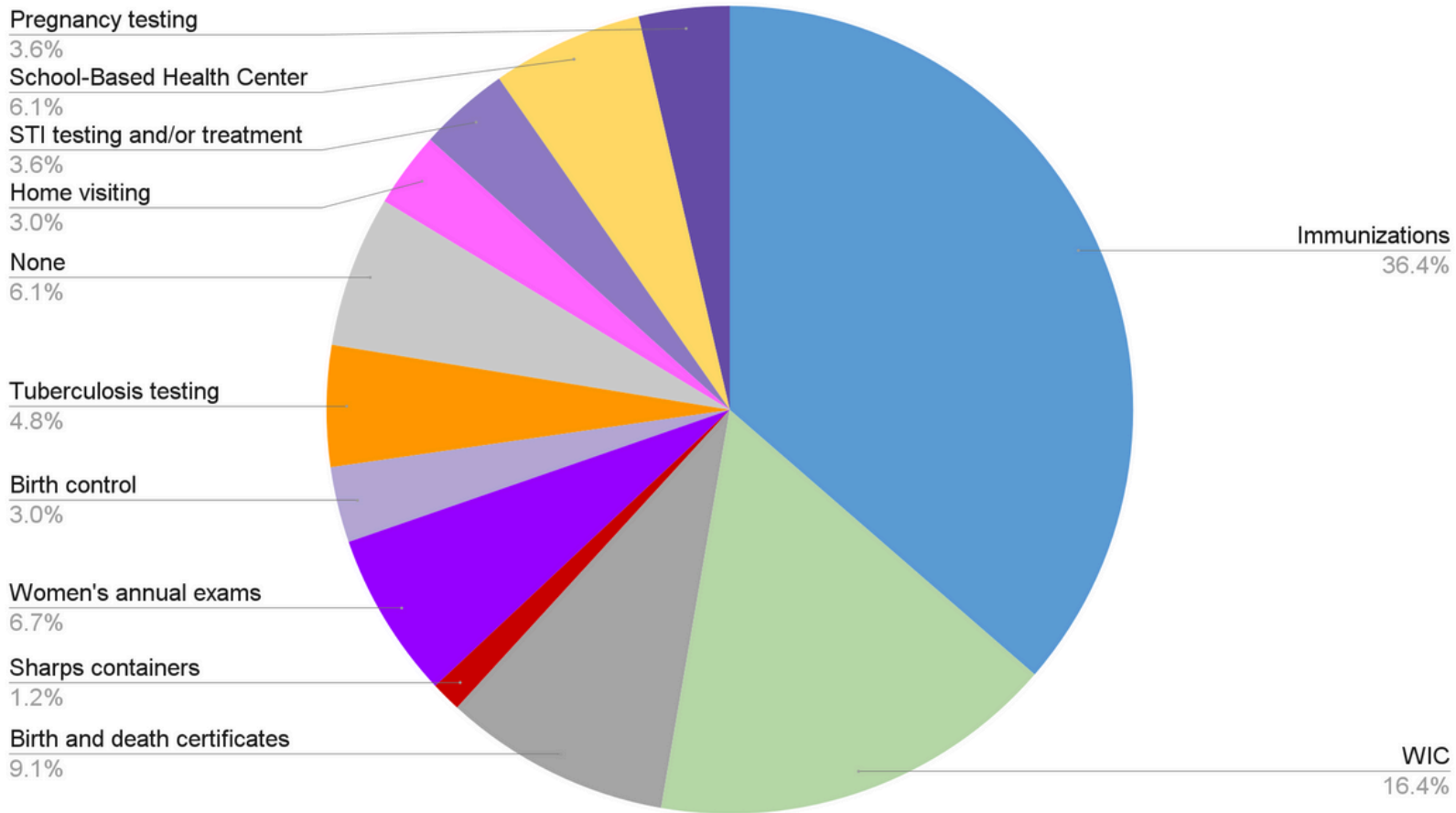
# PATIENT SURVEY REPORT

FEEDBACK FROM **77 PATIENT SURVEYS** GIVEN DURING  
VISITS TO THE HEALTH DEPARTMENT IN 2024



# WHAT SERVICES HAVE YOU USED AT THE HEALTH DEPARTMENT?

(Select all that apply)

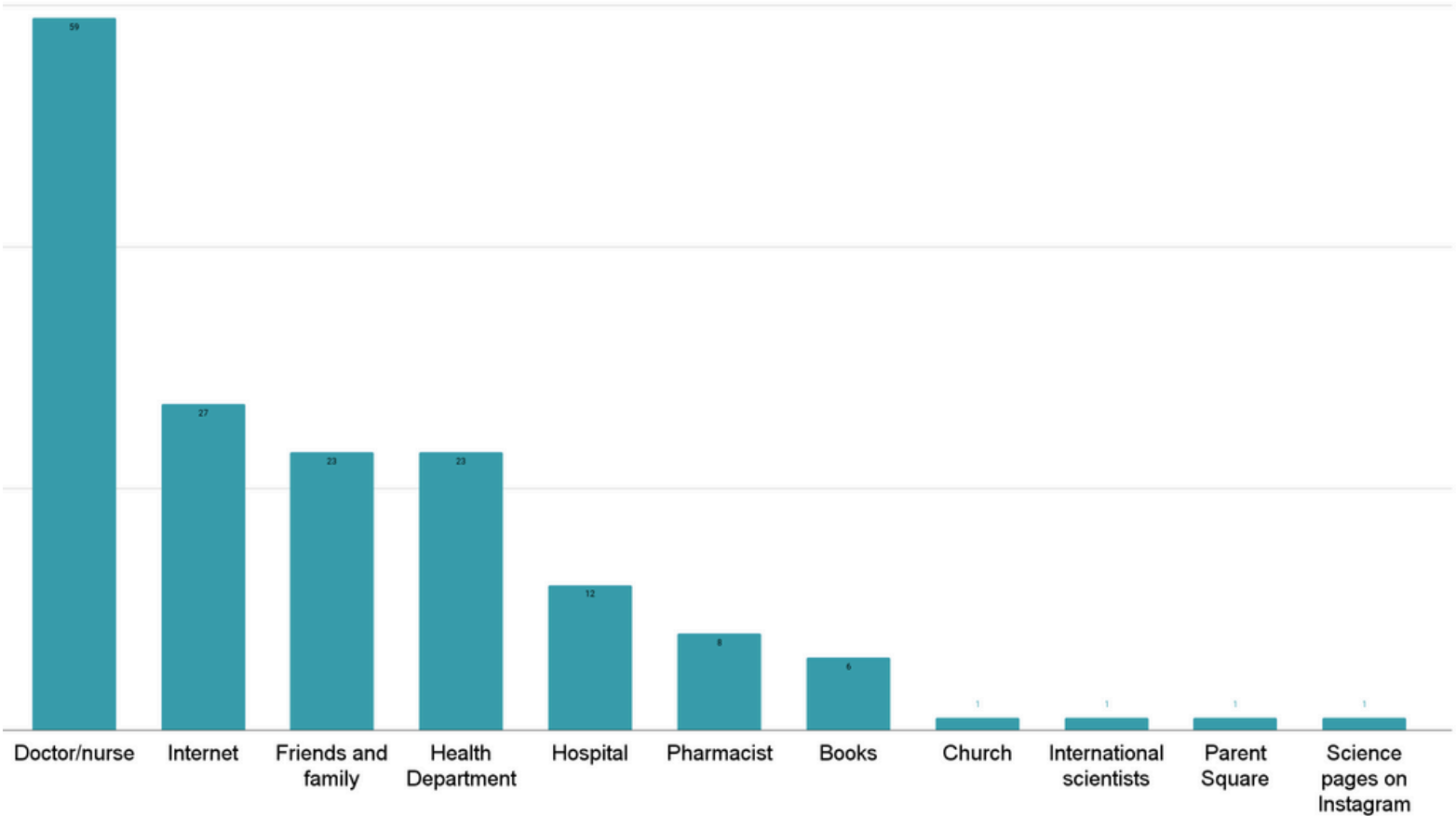


## SERVICES OFFERED BY THE BAKER COUNTY HEALTH DEPARTMENT

The Health Department offers a variety of different services to serve and protect the health of our community. Unlike private medical offices, we can provide some services, like routine childhood immunizations, to families without health insurance at no charge.

- Birth and Death Certificates
- Emergency Preparedness
- Home nurse visiting programs (Babies First and CaCoon)
- Immunizations
- Oregon Health Plan Application Assistance
- Pregnancy testing
- Prescription Take Back
- Sharps Containers & recycling
- STI testing and/or treatment
- Tuberculosis Testing
- WIC
- Women’s reproductive health exams

## WHERE DO YOU GET MOST OF YOUR HEALTH-RELATED INFORMATION?



## WHAT HEALTH TOPICS WOULD YOU LIKE TO LEARN MORE ABOUT?

ADHD **Autoimmune diseases**

Children's health Seizures in children

**Healthy eating/nutrition/dieticians**

Immunizations **Mental health**

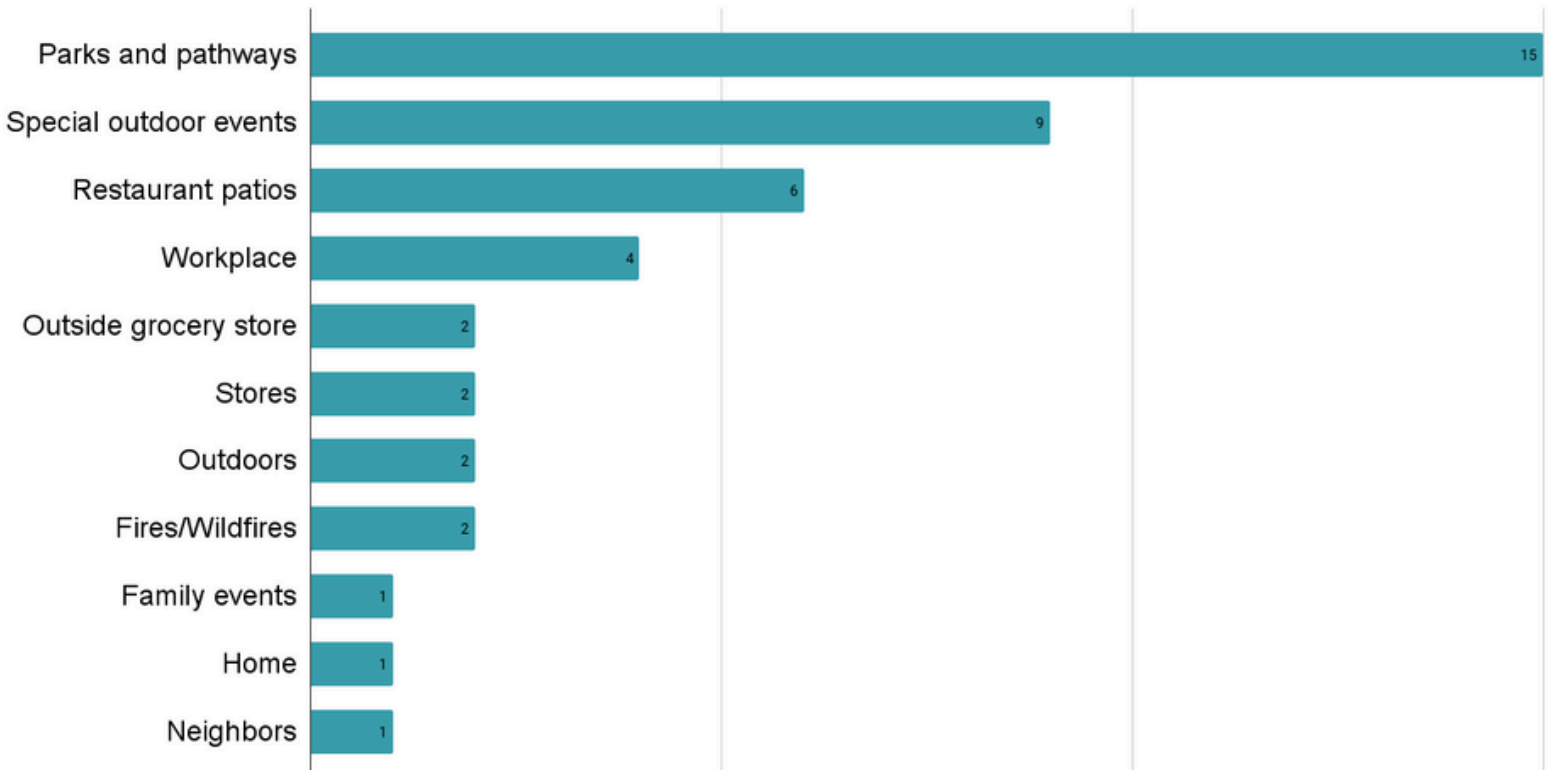
New illnesses New information on public health for our community

**Women's health issues**

[Birth control, Fertility, Perimenopause & menopause]

## HAVE YOU BEEN EXPOSED TO SECONDHAND SMOKE IN THE PAST YEAR?

If yes, where do you think you are exposed to secondhand smoke in Baker County?



## DOES YOUR FAMILY HAVE A BASIC EMERGENCY SUPPLY KIT?

These kits include water, non-perishable food, first aid supplies, flashlight, batteries, blanket, etc.

<b>Yes</b>	<b>37</b>
<b>No</b>	<b>31</b>
<b>Maybe</b>	<b>4</b>

## **ANYTHING YOU'D LIKE TO TELL US ABOUT YOUR EXPERIENCE?**

“I wish you would WIC vouchers lasted more than just until my child was 5 years old because children grow and they need the nutrition.”

“We received almost all our Covid information and immunizations through the health department. Great job. Friendly , clean, caring. We prefer health department over pharmacy when we can.”

“Mandy and Anna are awesome! Super nice! And the nurses that give my kiddos shots are very understanding, even when they are over reacting to shots.”

“I would like to see your staff more involved in our community. You need to get your services out there! I don't make a lot of money so being less expensive than a regular doctor visit for simple medical needs would be great.”

“Thank you for your concern for the public.”

“While using the elevator takes time, the staff is always helpful and kind.”

“Friendly staff.”

“Every time I've had an experience it's been great!”

“You guys are awesome!”

“I appreciate all the services I've received! Thank you!”

“Keep up the good work!”

“Love them.”